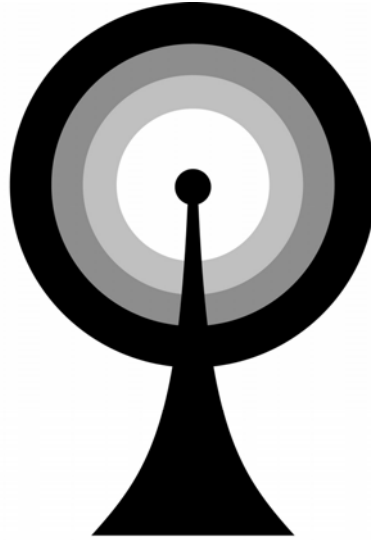


Annual Report 2005



LESBIAN GAY BI TRANS
YOUTHLINE
1.800.268.YOUTH
416.962.YOUTH

Embrace the future.

Office – 1-888-687-9688 or 416-962-2232 | PO Box 62 – Station F | Toronto, Ontario | M4Y 2L4 | info@youthline.ca
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Visit www.youthline.ca for more information

Building Capacity, Building Momentum

Capacity Building is a popular phrase in the non-profit sector. It speaks to the need for organizations to optimize resources in order to best serve its mandates. It includes ensuring service and administrative systems are in place and working well. At the **Lesbian Gay Bi Trans Youth Line**, the staff and volunteer leadership have taken capacity building very seriously. At the start of the 2004-2005 fiscal year, the plan was clear – albeit very ambitious. We had to come complete and initiate a long-term strategic plan to be prepared for the future.

The youth that utilize our services as well as feedback from community members tells us that our service is vital. This feedback has motivated the Youth Line to ensure that we are making the effort to do better than our best to have a strong and vibrant organization.

There have been many hallmarks in 2004-2005 led by our strategic plan. Re-branding our name and logo to be more inclusive and appealing has resulted in improved outreach and community support. Finances have been stabilized for the short-term with increased support from individuals, foundation and corporations. The 2004 Line Art Auction and Community Youth Awards were two successful events. A revamped website has increased the amount of information available to youth and to the public about what the Youth Line is all about.

And what is the Youth Line all about?

Fundamentally, we're about listening to the concerns of other youth in Ontario and providing the callers with information and support in what can be a very scary and isolating time in their lives. Do you remember what it was like the first time you heard that queer was okay?

By the time the 2006 annual report comes out, there will be another set of hallmarks to report. Extensive program evaluation and provincial outreach will be completed. A provincial volunteer program will be established with an expanded capacity to build community partnerships thus reaching as many youth as possible.

The Youth Line is only as good as the people that support us – and we're lucky to have the support of a lot of good people. Staff, Board of Directors, donors, phone line, administrative and committee volunteers all play an important roll in turning the gears that make the Youth Line a unique and appreciated service. I can never thank these people enough for their time and dedication.

Philip Wong
Executive Director

2005 Financial Summary

Balance Sheet as at March 31, 2005

	2005	2004
ASSETS		
Bank	\$ 60,440	\$ 27,206
Accounts receivable	1,465	781
Grants receivable	6,250	6,250
Capital assets	-	-
Total Assets	<u>68,155</u>	<u>34,237</u>
LIABILITIES AND SURPLUS		
Accounts payable and accrued liabilities	8,381	7,283
Deferred revenue	-	4,900
	<u>8,381</u>	<u>12,183</u>
Net assets invested in capital assets	-	-
Unrestricted net assets	<u>59,774</u>	<u>22,054</u>
Surplus	59,774	22,054
Total Liabilities and Surplus	<u>\$ 68,155</u>	<u>\$ 34,237</u>

Statement of Operations and Surplus as at March 31, 2005

	2005	2004
REVENUE		
Donations	\$ 47,292	\$ 43,172
Bequest	34,000	-
Events	31,006	25,755
Grants	126,852	79,826
Other income	213	37
Total Revenue	<u>239,363</u>	<u>148,790</u>
EXPENSES		
Salaries and benefits	119,576	109,115
Phone line operations	32,375	16,925
Administration	49,692	19,576
Total Expenses	<u>201,643</u>	<u>145,616</u>
Surplus/(Deficit) for the Year	<u>\$ 37,720</u>	<u>\$ 3,174</u>

Community Support

PREMIER DONORS



Community Services and Access & Equity Grants Programs

MAJOR DONOR



MEDIA SPONSOR



YOUTH AWARDS TITLE SPONSOR



ASSOCIATE DONOR

J.P. Bickell Foundation ♥ Caring Foundation ♥ Carolyn Sifton Foundation ♥ CIBC Famous Players Media ♥ Laidlaw Foundation ♥ Lesbian & Gay Community Appeal Procter & Gamble ♥ Royal Bank of Canada ♥ Sears ♥ TICOT

FRIENDS OF THE YOUTH LINE

Joan Anderson ♥ Barry Adam ♥ Kim Adlard ♥ Katherine Arnup
Neville Austin ♥ Paul Austin ♥ Boiz Will Be Boiz ♥ Scott Bell
Joanne Bersohn ♥ Murray Bush ♥ Fiona Buttars ♥ Christina Ciceri
Andrew Chong ♥ Lyle Clark ♥ Hugh Clarkson ♥ Dan Cooperstock
Brad Crafton ♥ Robert Cramb ♥ James Cressman ♥ Andrew Cruikshank
Disco Dyke Divas ♥ Dupont Canada ♥ Audrey Dyer ♥ Ian Esquivel ♥ Dan Fraleigh
Dan Fraser ♥ The Friendly Greek ♥ Fountain of Hope ♥ Michael Galway
Cathy Gulkin ♥ Denise Hammond ♥ Tammy Hinsche ♥ Mark Hutchinson
Greg Johns ♥ Mary Jones ♥ Jill Kelman ♥ Renee Lang ♥ Maria Lau ♥ Rob Lavery
Greg Lichti ♥ The Living Well ♥ Carl MacMillan ♥ David Marlowe
Tom McGillis ♥ Karina Navarro ♥ Suzanne Nuttall ♥ Brian Rodgers ♥ Joel Rotstein
Shannon Ryan ♥ Jan Scheel ♥ Peter Sue ♥ Telus ♥ Brian Terry ♥ Norman Vanstone
Village Pool League ♥ Robert Wallace ♥ Harry Wiebe ♥ Kevin Willcock
♥ and many many more generous folks

IN-KIND SUPPORT

A Space Gallery ♥ Buddies in Bad Times Theatre ♥ Olivia Chow
Dangerous Dan's ♥ 5ive Nightclub ♥ Sky Gilbert ♥ Greyhound Canada
Joave ♥ Just Thai ♥ Le Petit Liban ♥ Mercer Union Pegasus Bar
Random House Canada ♥ Ma Zone
National Ballet of Canada ♥ Second Cup ♥ 7-24 Video
Sherbourne Health Centre ♥ This Ain't the Rosedale Library

Our People

The Youth Line owes its existence to hundreds of dedicated volunteers that have answered the phones, organized events, licked envelopes and so much more. You know who you are and I hope you realize what a wonderful impact you have made.

Adam ♥ Adrienne ♥ Anna
♥ Brian F ♥ Brian K
Chi Ching ♥ Danny ♥ David
Derek ♥ Devon ♥ Earl ♥ Enio
Jeff ♥ Jimmy ♥ Joel ♥ Jon
Karen ♥ Kate ♥ Katherine
Lauren ♥ Liane ♥ Matt
Melanie ♥ Mike S ♥ Mike V
Nando ♥ Neil ♥ Sherri ♥ Walter
and many many more...

BOARD OF DIRECTORS

Co-Chair – Marlene Ham
Co-Chair – Nikki Redman
Treasurer – Arthur Lam
Secretary – jamie berrigan
Corinne Alstrom
Adrienne Barker
Jonathan Kitchen
Shannon Ryan
Deborah Warner
Ryan Weston
Scott Wightman

STAFF

Service Coordinators
Karl Nielsen & Heather Childs

Shift Supervisor
Will Munro

Outreach Team
Leah Campbell
& charysse robinson

Financial Administrator
Edwin Lim

Executive Director
Philip Wong



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