



2022/2023 Annual Report

# Land Acknowledgement

LGBT YouthLine works in the place often referred to as Ontario, which continues to be colonized land, and is home to many Indigenous communities. Our head office, in Tkaronto (Toronto), is the territory of the Anishinaabe, Haudenosaunee, Wendat and Petun First Nations, the Seneca, and most recently, the Mississaugas of the Credit River. Today, the meeting place of Tkaronto remains home to many Indigenous peoples across Turtle Island. YouthLine works in this community, in this context, on this territory.

## Our Mission

**LGBT YouthLine is a 2SLGBTQ+ youth-led organization that affirms and supports the experiences of youth (29 and under) across Ontario. We do this by:**

- Providing anonymous peer support and referrals;
- Training youth to provide support to other youth; and
- Providing resources so youth can make informed decisions.

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# Letter from Interim ED and Board Co-Chairs

For nearly three decades, LGBT YouthLine's work has centered around affirming, supporting, and providing community for 2SLGBTQ+ youth across Ontario. As we look forward to what the next year holds, we are privileged and excited to be celebrating 30 years of providing confidential and anonymous peer support to queer youth in Ontario.

## Pride Every Day, Every Way

With the enduring support of our community members, donors, partners, and friends, YouthLine has remained responsive in the face of change. It is because of our dedicated staff and volunteers that we continue to provide peer support to thousands of youth across Ontario, year after year. This past year, we were happy to return to even more in-person events, even at a time when we continued to see an increase in anti-Trans rhetoric and the co-optation of our communities. YouthLine is a refuge from that environment and provides a judgement-free space for youth to explore and celebrate their identities – and we are committed to being here for 2SLGBTQ+ youth as long as they need us. Our Pride 2022 campaign, 'Pride every day, every way,' was a celebration of everyone's unique ways of celebrating their identities, growth, and communities. Pride is a reminder of the work generations before have put in, the challenges our communities face today, and how much further we have to go.

## Recognizing Past Leaders

This summer, Taashi Gupta departed YouthLine after many years as Executive Director. They joined YouthLine in 2016 and were a key figure in shaping YouthLine through an era of growth to where it stands today. Taashi spearheaded initiatives like the Provincial Youth Ambassador Project, YouthOrganize, and a remote peer support delivery model during the early days of COVID-19. They leave a deep legacy at YouthLine, and we continue to learn and grow from their contributions while wishing them the best in their future endeavors.

## Welcoming New Leadership

In March 2023, we welcomed Lauren Pragg (they/them) to YouthLine as our Interim Executive Director. Lauren was a previous YouthLine staff member who returned to us at a time of significant change for the organization. Their leadership has been critical to stabilizing our organization and future planning as we completed our organizational review and started implementing key recommendations. We continue to rely on their leadership as we look at ways to celebrate 30 years of LGBT YouthLine and to focus more intentionally on embedding our values of anti-racism, anti-oppression and equity into all aspects of the organization. We are incredibly grateful to Lauren for their continued advocacy for our community's best interests and dedication to supporting queer youth across the province.

## Turning 30

We are deeply grateful for every member of the organization who continues to show up each and every day to support our communities. And we are thankful to all of you reading this report for your continued support – whether that has been through hosting fundraising events on our behalf, contributing a monthly donation, giving your time to our organization, meeting with us at in-person events, or engaging with us across social media. As we look to the future, we know that anything we accomplish, we can only do together. As we say goodbye to YouthLine's 'youth' status and turn 30, we know that we can rely on our communities to make sure that we can continue to show up for Ontario's 2SLGBTQ+ youth!



**Lauren Pragg**  
Interim Executive Director



**Jerico Espinas**  
Board Co-Chair



**Ben Kent**  
Board Co-Chair

# Peer Support HelpLine

This year, we strengthened volunteer supports by creating additional opportunities for continuous learning and community engagement. We also recognized the value of collaboration and knowledge exchange with other organizations. We aimed to broaden the reach of our HelpLine, striving to recruit a more diverse and representative cohort of volunteers. Our commitment extended to making our resource and referral databases more accessible to ensure that everyone could readily access the support and information they needed.



## Taking a Step Back from Phone Services

Feedback from our volunteers and community members has been invaluable in helping us discern the most effective means of support. We've observed a significant surge in the demand for text and chat-based services, reflecting changes in how 2SLGBTQ+ youth engage with our services and the world, as well as challenges posed by remote work and the pandemic.

As a result, we've decided to suspend our phone services indefinitely to allocate our attention and resources towards providing high-quality support through the most accessible mediums.

**Throughout 2023, our HelpLine staff will assess and refocus our work in collaboration with volunteers and the public, ensuring that we adapt to meet the evolving needs of our community.**

## Volunteer Data



**62% BIPOC\***

**48% Trans\*\***

**4% Rural**

**4% Northern**

Out of GTA

**32%**

Toronto

**49%**

GTA (excl. TO)

**19%**

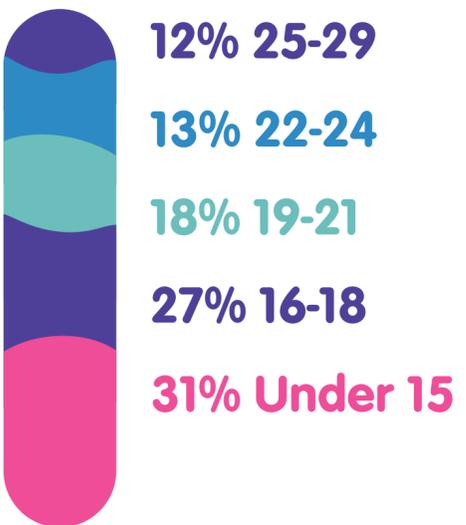
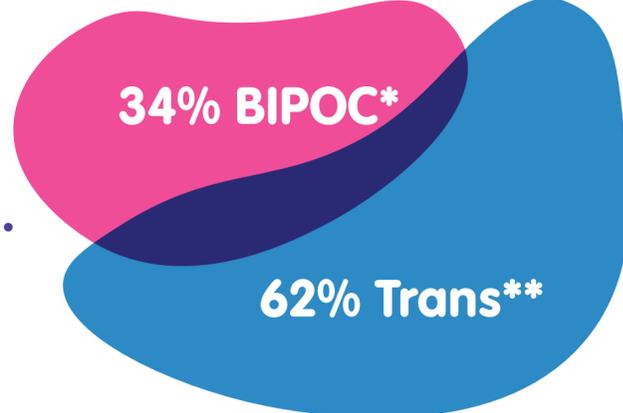
\*Black, Indigenous, Youth of Colour

\*\*Includes Trans, Non-Binary, Gender Non-Conforming, GenderFluid, and Questioning youth

"BEING A PEER SUPPORT VOLUNTEER HAS REALLY HELPED VALIDATE MY OWN EXPERIENCES, YOU CAN ONLY TELL OTHERS SO MANY TIMES THAT THEIR FEELINGS ARE REAL BEFORE YOU CAN'T HELP BUT FEEL THAT IS TRUE FOR YOURSELF TOO :)"

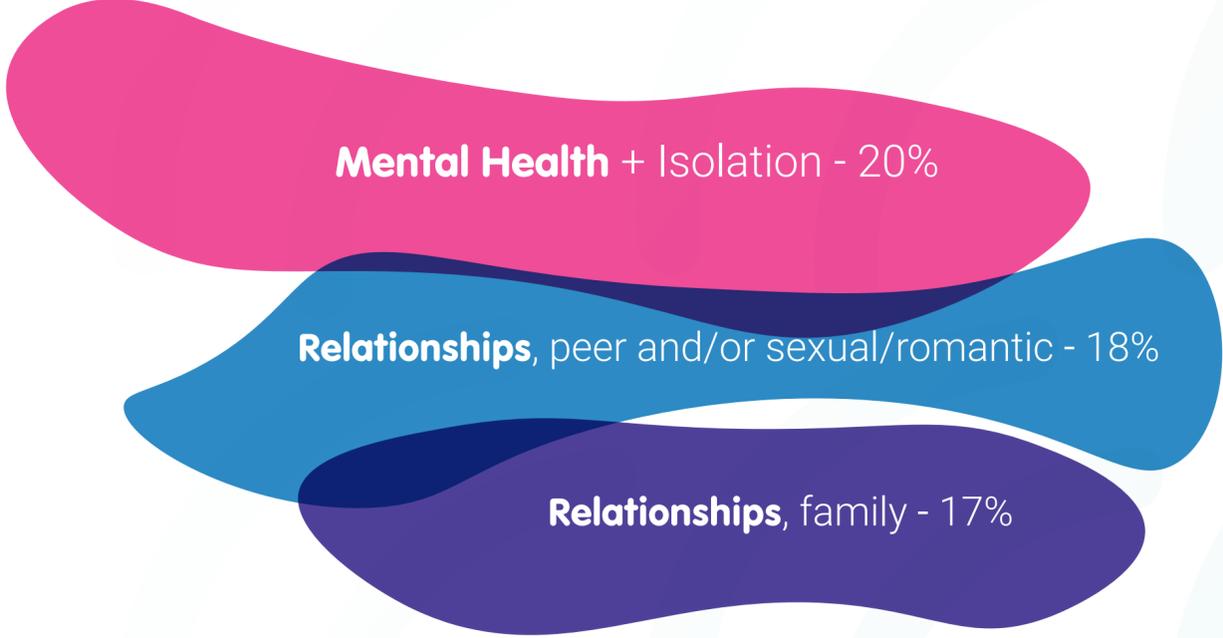
-YOUTHLINE PEER SUPPORT VOLUNTEER

# Who We Supported



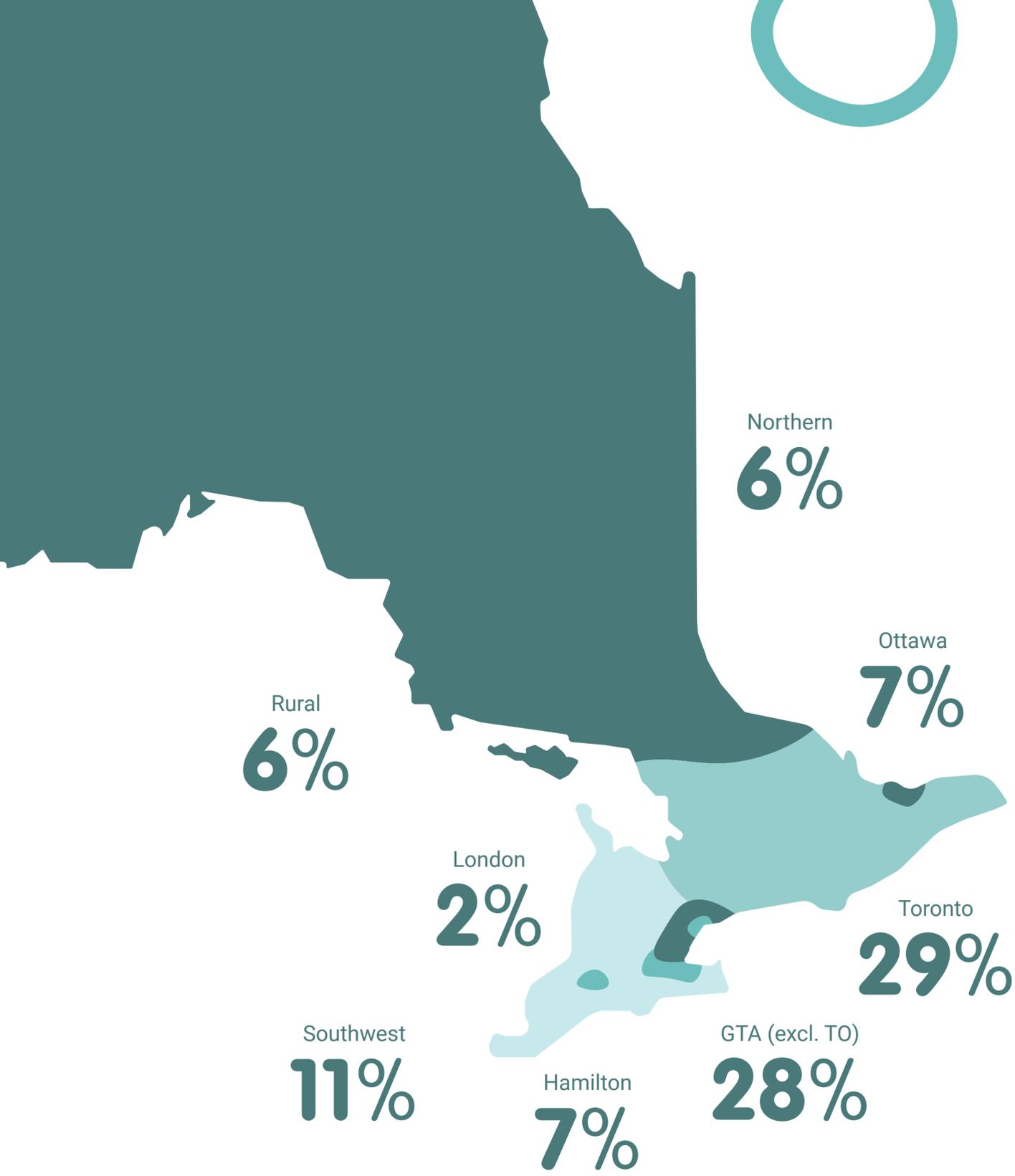
\*Black, Indigenous, Youth of Colour  
\*\*Includes Trans, Non-Binary, Gender Non-Conforming, GenderFluid, and Questioning youth

# Top Issues Discussed



“THIS IS SUCH A GREAT SERVICE TO HAVE AVAILABLE, AND IT WAS SO HELPFUL TO HAVE SOMEONE TO CHAT TO THAT I KNEW WOULDN'T BE JUDGMENTAL.”

-YOUTHLINE SERVICE USER



## Regional Data

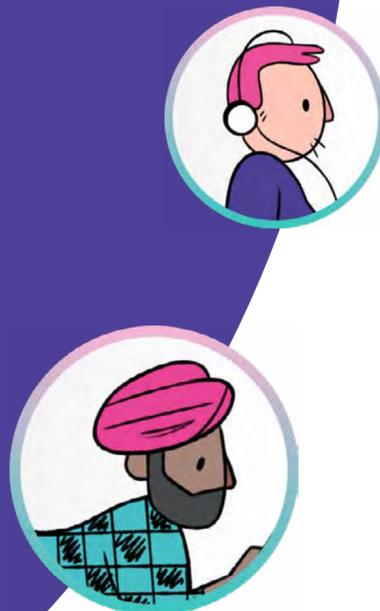
"I DON'T THINK I CAN EVER FORGET THE TIME A YOUNG TEEN LIVING IN RURAL NORTHERN ONTARIO THANKED US FOR BEING THE ONLY HELP THEY COULD ACCESS. IT WAS EXTREMELY BITTERSWEET AND REMINDED ME OF HOW IMPORTANT YOUTHLINE'S WORK REALLY IS."

-YOUTHLINE PEER SUPPORT VOLUNTEER

# Training & Online Learning

The Online Learning Project was initiated to revamp and modernize our Peer Support HelpLine training to better suit an online environment for volunteers, to create needed resources for HelpLine volunteers on shift, and to support the development of training modules for staff and board.

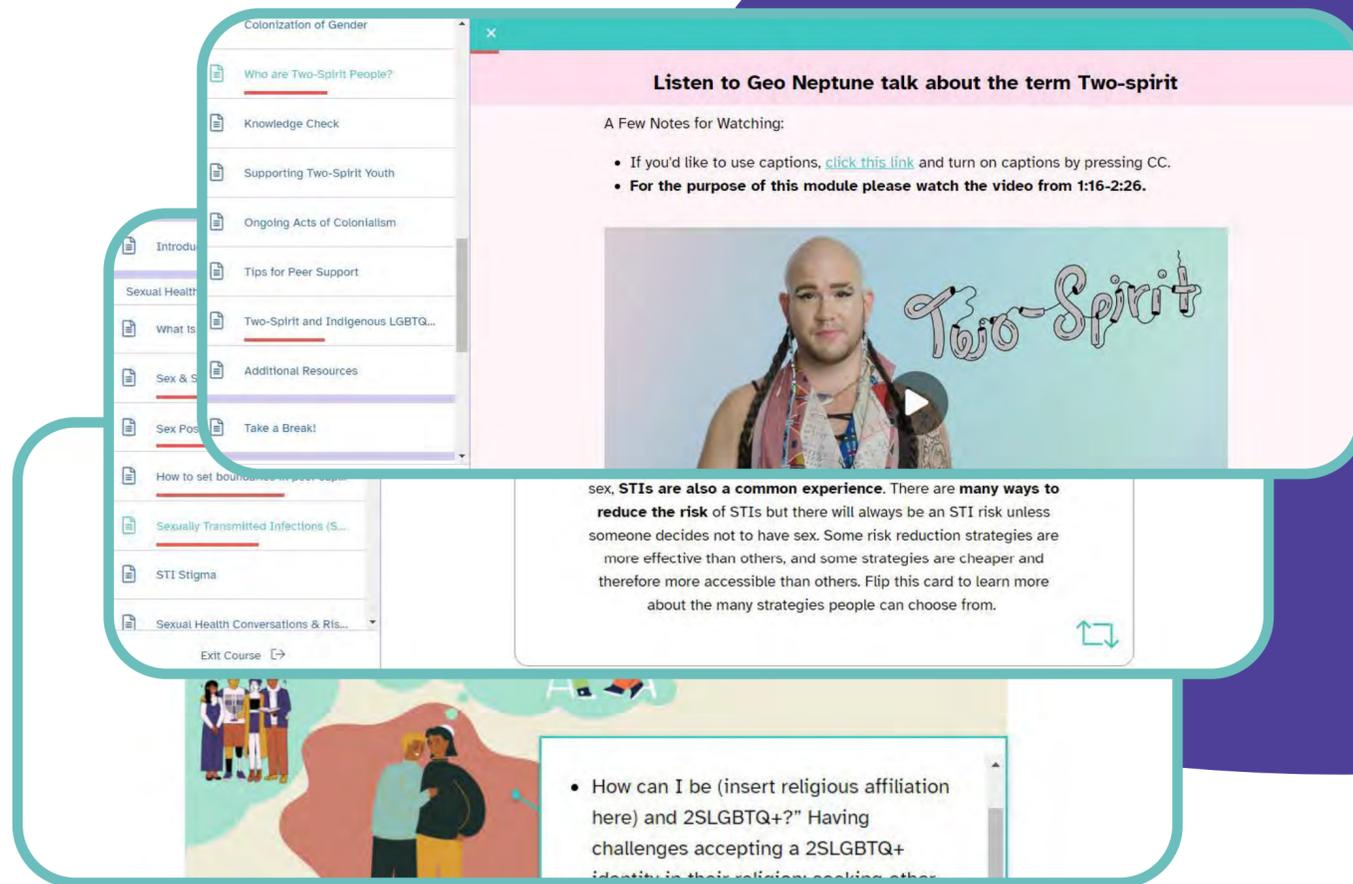
Leading up to April 2022, the Learning Management System (LMS) Auzmor was selected and a dedicated staff worked on planning out the Online Learning Project.



**Spring 2022**, two dedicated Online Learning Coordinators led the Online Learning Project. Topic experts were consulted to write content for major Peer Support training themes (some of whom are YouthLine alumni as well!). Online Learning Coordinators translated the content onto Auzmor.

In **Summer 2022**, we rolled out our first-ever hybrid training cycle incorporating six new modules on the new Learning Management System (LMS) Auzmor alongside Zoom trainings. The first 6 module topics were as follows: Introduction to YouthLine and Peer Support; Gender, Sexuality, and Coming out; Anti-Oppression and Anti-Racism; Settler Colonialism; Trans Health; and Harm Reduction.

By **March 2023**, the development and editing of all 11 training modules on Auzmor had completed. These modules were called: Mental Health and Crisis; Abuse, Boundaries and Duty to Report; Religion, Sexual Health and Vicarious Trauma; Abuse, Disability Justice, Relationships and Identity; HelpLine Technology.



Auzmor has uniquely allowed incorporation of multimedia and interactive training content, including videos, text, audio, and virtual knowledge check activities, into modules used in training. The new training format on Auzmor includes updated training content, links to additional sources, and resources from guest contributors.

"I FOUND THE LEARNING MODULES VERY INTERACTIVE, I LOVED HOW THERE WERE ACTIVITIES AND VIDEOS TO HELP WITH YOUR LEARNING."

"THE MULTIMEDIA FORMATTING AND TIME NEEDED TO COMPLETE THE MODULES + THE WAY THINGS WERE DIVIDED INTO SEPARATE PAGES WAS VERY ACCESSIBLE FOR ME!"

-YOUTHLINE PEER SUPPORT VOLUNTEERS



Online Learning Project Metrics

**We're proud to share the project also accomplished the following:**

1. Collaborating with subject experts and creating the following essential training and shift resources:
  - Trans health for youth 18 and under
  - Supporting 2S Youth navigating traditional spaces
  - Safety Planning and Emergency Housing
2. Adapting Peer Support Modules for Leadership Programs, staff, and board; which have been used in onboarding since summer 2022

## Looking forward with Auzmor

The feedback received on the Auzmor modules has been overall positive, and we are looking forward to continue the work of keeping up-to-date on best practices and accessibility of training. Our next steps include:

### Collect data and evaluate

Continue to track the impact of our training and evaluate the newest training model.

### Update and experiment with curriculum

Continue to update content based on emerging best practices and knowledge, and develop new curriculum as volunteer trainee and staff feedback.

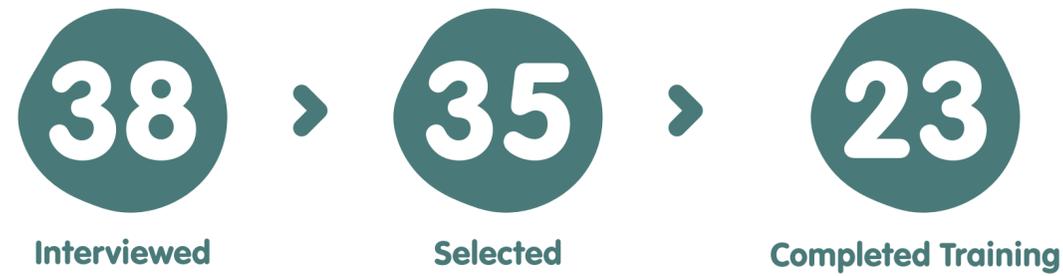
### Optimize modules

Improve upon the learning accessibility of our trainings by creating more video content, and ensure trainings are short and succinct.

### Iterate and adapt

Adapt the principles and content in our training to other program areas for volunteers, YL staff and board. We also hope one day these trainings might be used for diverse youth communities across Ontario.

## Summer 2022 Peer Support Training Cohort Volunteer Recruitment Numbers



Volunteer Hours Spent Training on Auzmor

## Summer 2022 Hybrid Training Format

### Trainings 1-6

30 Minutes of Independent Learning on Auzmor

2 Hour Discussion + Scenario Practice on Zoom

### Trainings 7-12

3 Hour Facilitated Workshop + Scenario Practice on Zoom

Additional Readings as Required

## Volunteer Feedback Highlights

We had a high rate of completion of the feedback forms with this training cohort, with an average of 15 responses per module for the first 6 modules.

On average, trainees reported an increase in comfortability after each module of about 2 points on a 10-point scale from 6.5, to 8.5

Trainees gave positive feedback on the scenario sessions, rating them a 9 out of 10 on average. Overall average rating of the week's training was 4.7 out of 5 stars.

### **The vast majority of volunteer responded “Agree” or “Strongly agree” to the statements:**

- This week's module was interesting or engaging.
- This week's module was accessible for my learning.
- This week's content felt relevant to volunteering on the peer support line.

*“I’VE BEEN VOLUNTEERING WITH YOUTHLINE FOR ALMOST FOUR YEARS NOW, AND I’M STILL AS EXCITED ABOUT GETTING TO CONNECT WITH AND SUPPORT YOUTH AS I WAS WHEN I STARTED. THE YOUTHLINE COMMUNITY FEELS LIKE HOME!”*

*—YOUTHLINE PEER SUPPORT VOLUNTEER*

INTERESTING & ENGAGING (4.00)

MOTIVATION TO COMPLETE (4.06)

EASY TO USE (4.12)

COMFORTABILITY (4.35)

RELEVANCE OF CONTENT (4.65)

0 1 2 3 4 5

## Auzmor Module Feedback: Peer Support Volunteer Training Evaluation

On a scale of 1-5, 1 meaning "not at all" and 5 meaning "always".

- The independent learning modules were interesting and engaging (4.00/5)
- I felt motivated to complete each learning module (4.06/5)
- The Auzmor learning platform was easy to use (4.12/5)
- I felt comfortable completing the independent learning modules (4.35/4)
- The independent learning modules were relevant to providing peer support (4.65/5)

"I LIKE HOW WE'RE BUILDING SKILLS SLOWLY, I FEEL LIKE I'M LEARNING A BIT MORE EACH TIME ON HOW TO BETTER SUPPORT FOLKS WHO REACH OUT."

-YOUTHLINE PEER SUPPORT VOLUNTEER

# Youth Leadership Programs

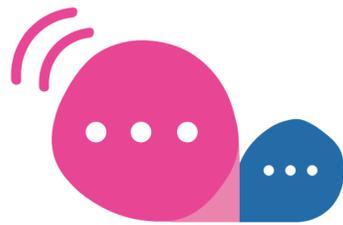
Our 2SLGBTQ+ Youth Leadership Programs offer youth opportunities to strengthen leadership skills, access important social supports, and increase community capacity.



**YouthOrganize (YO)** brings together 2SLGBTQ+ youth within Peel, Halton, and surrounding regions to host 2SLGBTQ+ programming, strengthen leadership skills, and build community through art-based opportunities and projects.

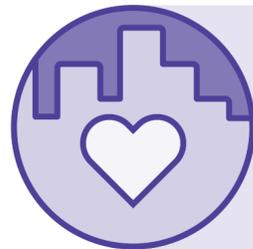


**The Provincial Youth Ambassador Project (PYAP)** developed projects with 2SLGBTQ+ youth cohorts from across Ontario with the goal to increase 2SLGBTQ+ programming and supports in their local regions. PYAP strove towards building communities that are not only safer and inclusive of 2SLGBTQ+ youth, but also free from systemic barriers and violence.



**youthorganize**  
by LGBT YouthLine

**This year, the YO team laid the groundwork for future workshops and events through:**



**Outreach events, community relationship building**



**Creating processes and templates to assist in planning workshops/events**



**Onboarding, training, working with the Youth Advisory Committee (YAC)**

### **Program Highlight: YO's Workshop Series**

YouthOrganize (YO) offered a diverse range of arts-based workshop series this year, each centered around specific artistic mediums and themes related to queer identities and personal growth.

These workshops, conducted by YO and local artists, served as a platform for nurturing creativity, community building, and self-expression.



Among these workshops, “Writing the Rituals of a Queer Self,” facilitated by The Wild Woman (Lamoi Simmons), was a highlight. Through a blend of personal experiences, queer identities, and creative writing, participants embarked on a journey of self-discovery, developing a more confident and authentic queer self. The workshop incorporated exercises designed to amplify the power of one’s voice through lived experiences, expressed eloquently through the art of poetry.

## Youth Advisory Committee (YAC)

YO is possible through the collaborative guidance of the Youth Advisory Committee!

**#of active YAC Members (6)**



**#of BIPOC YAC Members (6)**



**#of Trans & Non-Binary YAC Members (2)**



**Location of YAC members**

Mississauga and Brampton

## What's next for YouthOrganize?

YO is creating **a multimedia youth anthology to commemorate our program!** The main thematic focus of this anthology is the exploration of self-discovery, centering on the journey of personal growth. This collection will invite artists and readers to reflect on journeys of the self and the many ways in which we discover the pieces of identity that make up who we are. Stay tuned!



# Provincial Youth Ambassador Program

By LGBT YouthLine

Provincial Youth Ambassador Program (PYAP), completed it's final cohort this past year with the Outreach and Engagement stream and the Podcast and Digital media stream.

## Youth Ambassador Data

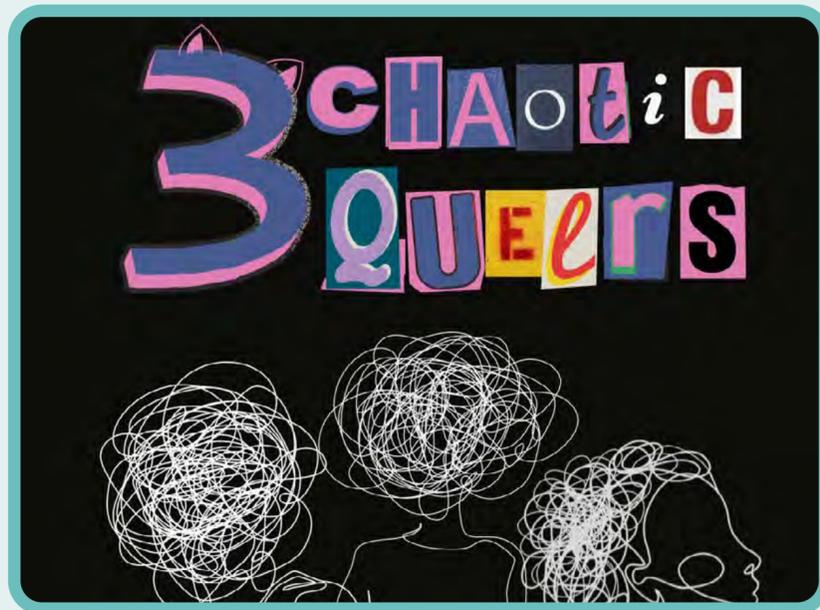


2022-2023 was a great year for PYAP. Take a glance at some of our accomplishments:

- 2 Videos made
- 4 External presentations
- 7 #DoBetter infographics created
- 8 Infographics created

### Program Highlight: PYAP Podcast Series

Created by and for 2SLGBTQ+ youth, the podcast series included compelling interviews, candid conversations, and even a fictional series! The goal was to capture all the things that are on the minds of 2SLGBTQ+ youth.



We are proud to have completed 10 episodes in the podcast series! You can find them on **Spotify** by searching **LGBT YouthLine**.

From its inception to the end of PYAP, 67 youth completed 120 hours of volunteer service each. Across all 4 years, Youth Ambassadors were given the opportunity to participate in meaningful volunteer experiences. From podcasts and videos to zines and affirmation decks, to recommendations reports and needs assessments, Youth Ambassadors were able to participate in ways that interested and engaged them. PYAP created important resources, made meaningful connections with community partners/organizations, and most importantly, built community and leadership amongst 2SLGBTQ+ youth throughout Ontario.

**We'd like to extend a big thank you to all of our PYAP Youth Ambassadors!**

*"I FEEL LIKE I GET TO CONTRIBUTE AND DO WORK ALONGSIDE THE OTHER YOUTH AMBASSADORS! [WE'RE] ALL SHOOTING FOR A COMMUNAL GOAL."*

*- PYAP YOUTH AMBASSADOR*

# Canada Summer Jobs Assistants

Through the Canada Summer Jobs (CSJ) program, we received funding for five assistant positions. In total, there were **two Digital Communications Assistants, one Resources and Referrals Assistant, and two Online Learning Assistants.**

**The assistants joined us from:**  
**Toronto** and **Peterborough**

## What projects did they complete?



**Developed a self-care resource for trainees and volunteers**



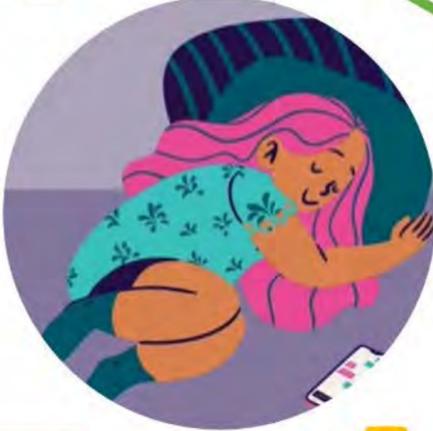
**Uploading content for Online Learning Modules**



**Created a Back-to-School social media Campaign**



**Climate justice resource**



**Self Care: Grounding, Reflection, and Resources**

This is a space you can return to throughout training and once you're on the lines to decompress, regroup, and support yourself when dealing with distress.

**Note: It is totally okay and normal to be a volunteer and feel distressed about the content of training, scenarios, or chats.**

I want to know what's in      Take me to Right

**Thank you to all our Canada Summer Jobs Assistants!**

# Pride Every Day, Every Way

Given the return of in-person Pride events and the messaging of Pride being “back” after two years, we developed this year’s theme by thinking about how people celebrate Pride.



We wanted to name that everyone has different ways, big and small, of celebrating their identities, growth, and communities. Each tradition is personal and important. We also wanted to recognize **Pride celebrations that exist outside the month of June**, and remind people that **YouthLine supports 2SLGBTQ+ youth year-round.**

One of YouthLine’s own traditions is to have a table at the Toronto Trans March & Community Fair, which allows us to spread awareness about the HelpLine, and meet some of our volunteers and staff in person--always an exciting time, especially now with our virtual workplace!



## Third Party Pride Fundraisers

Our annual Pride campaign raised \$41,669.11 from 153 donors! As always, we were floored by the outpouring of generosity and love from our community, both in Ontario and across Canada.

During Pride, we like to highlight our Third-Party Fundraisers! From GSAs running school bakesales, to homegoods stores donating a portion of their proceeds, to individuals selling handmade crafts—each year we see many forms of support and Pride unfold during the summer months.

**In 2022, 31 Third-Party Fundraisers donated a total of \$17,738.25 to YouthLine! That's about half of total funds raised!**

### \$1000+

itsyourgirlalyssa on Twitch

LXR Canada

Murphy's Farm Market & Bakery

Nani's Gelato

Power Workers' Union

### \$500-999

6IX Cycle

I Love Tinderbox

LoadLink Technologies

Spinco Hamilton

Students of Wildfred Laurier Public School

### \$250-499

Gay AF Comedy

Students of the Allan Drive Middle School GSA

Woodsworth College Students Association

### \$100-249

King Nash Candles

La Osa Jewelry and Vintage

Lauren Pragg

Nancy Hewitt

Norm & Lou Handmade

Snoot & Stub Co.

Sticks and Scones Cakes

### <\$100

Bellafityoga

Birch Tree Apothecary & Wellness

Chelsey Fulford

Finette Jewellery Guru Studio

GongCha of New Westminister, B.C

Kiss Kiss Lipbalm

Nikki St. Clair

Rysebeads

Sick on Sin

Zoe and Juniper

# Holidays: Slowing Down & Rest

The holidays should be a time of joy and celebration, but can often be isolating and difficult for 2SLGBTQ+ youth. Add to that the conditions of the ongoing pandemic across the province, leading to increased feelings of disconnect and loneliness.

**The theme of our year-end observations was Slowing Down & Rest.**



Donors and volunteers received thank-you postcards featuring art by a Peel Region-based QTBIPOC artist! Monthly donors, volunteers, staff, and Board members were also given the option to order postcards for their personal use. Check out “Snowy Hug” by Kyo Stephens above.

**We’re also thrilled to report that our Year-End fundraising campaign raised \$29,835.99 for our work!**

We’re so grateful to the individuals, groups, and businesses who contributed to make our fundraiser a success. We are grateful to our BFFs in particular who often give extra during our Pride and Holiday campaigns, and our “holiday BFFs”, who contribute annually to our holiday fundraiser and who we are thankful to see in our records year after year.

# Our Infrastructure Keeps Growing!

Our team works hard to keep our logistics and communications moving and improving. In 2022, we continued to document, create, and update internal procedures, especially around outreach tabling at Pride.

The biggest point of growth and excitement, however, was the **hiring of YouthLine's first Finance Manager!** Tyler has been an invaluable member of the team since he started in July 2022. He improved documentation and collaboration around finance processes, spearheaded the implementation of a Staff Wellness Budget, and delivered teachings on the Treaty system(s) in Canada as part of National Day for Truth and Reconciliation.

## Organizational Review

Over the last few years, LGBT YouthLine has undergone significant changes and expansions to programming that have developed youth resilience and created space for the celebration of 2SLGBTQ+ youth across Ontario. The Board of Directors recognized that sustainably moving forward into YouthLine's 30th year of operations required a fulsome organizational review to determine the impact of these changes on YouthLine.

This review, led by Mercedes Lee and Marisa Tran, was a massive undertaking that would not have been possible without the valuable input of YouthLine's staff and management.

With this review, we are excited to work together to usher in a new era for YouthLine!

## Communications Strategy with Grassriots Incorporated

We want to express our gratitude to Grassriots Inc. who supported the improvement and growth of our communications and social media strategy. Through this partnership, we were able to take an intentional look at our messaging, and how we can support and affirm youth through our communication channels. We look forward to using these learnings to continue supporting youth!

# Looking Forward

Through the decades, YouthLine has grown to be a place where 2SLGBTQ+ youth across Ontario can find support and a space to build their own sense of community.

**As we plan for the year ahead, we continue to evolve. A couple highlights to look forward to in the 2023-2024 year include:**



**Celebrating Our  
30th Anniversary**



**A New Strategic Plan**

Our success is deeply rooted in youth leadership and in partnership with adults. Thousands of volunteers, donors, staff, alumni, and community partners have ensured our ongoing growth and impact.

**Thank you for your investment in our work and belief in our mission to affirm and support the experiences of 2SLGBTQ+ youth across Ontario.**

# Who Supported Us

We can't overstate how much community support and donations mean to YouthLine. Whether you donated as an individual, family, community group, or a business big and small—we are so grateful, and we are encouraged to know that you support the rights and wellbeing of 2SLGBTQ+ youth.



Very special thanks to our 92 Monthly Donors who provide us with a reliable stream of funding throughout the year. You are our BFFs! We do not name individual donors for privacy reasons, but every donation, whether one-time or monthly, is hugely appreciated. You make it possible for us to continue our work.



## Third-Party Fundraisers

Third-Party Fundraisers offer a fun way for individuals, groups, and organizations to show their love for YouthLine.

### Thank you to:

**Devon Spier** – proceeds from the first month of their online store JEW-ish Designs

**Forrester Cann** – listener fundraiser on the That's Spooky podcast

**Red Nucleus** – company raffle

**Students of Pilgrim Wood Public School** – GSA fundraiser

**Thank you also to the 19 individuals who hosted birthday fundraisers on Facebook. You contributed \$2092 this year!**

"SAFE SPACES ARE ESSENTIAL FOR LGBTQ2SIA YOUTH.  
THANK YOU FOR HELPING TO MAKE IT HAPPEN :) ."

– YOUTHLINE DONOR

## Yorkville Run 2022

2022's Yorkville Run raised \$10,150.65 for YouthLine with 96 donations in total! Executive Director Taashi, and Board members Juan, Tamara, Cherise, and Yara represented YouthLine in their communities and ran with pride! We were happy to watch YouthLine teams, Your Therapy team, and Team Rogers cross the finish line! We also had an outreach booth at the finish line, where Interim Executive Director Philip shared info about our HelpLine.



## Foundation & Group Donations

### \$20,000+

Definity Foundation

Fidelity Canada

Walmart Canada

### \$10,00-\$19,999

Dawn Tattle Foundation

RBC Foundation

### \$2500-\$9999

Jays Care Foundation

Make Way Foundation

Society of Energy Professionals

Stantec

TD Bank Financial Group

Toyota Canada

### < \$2500

Abundance

Benefaction

Lowidt Foundation

Park Place Retreats

Telpay

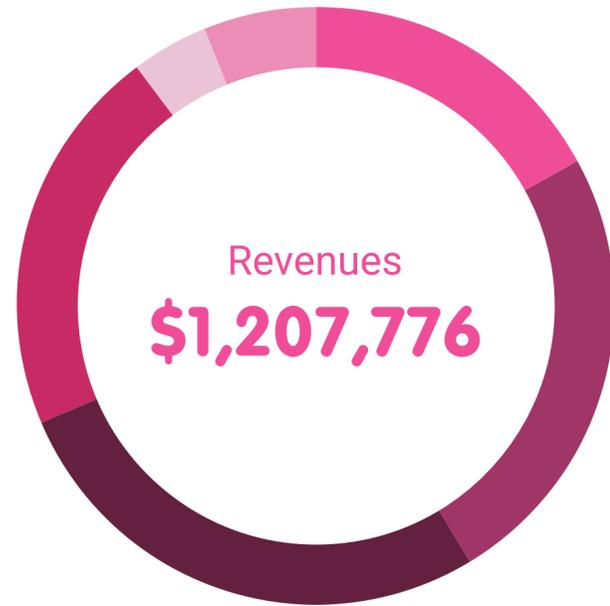
Students of Wilfrid Laurier University

YMCA of Owen Sound Grey Bruce

"THANK YOU FOR ALL YOU DO! I WISH I COULD HAVE ACCESSED A LINE LIKE THIS WHEN I WAS A KID."

- YOUTHLINE DONOR

# Financial Summary



Provincial Funding.....	\$331,661	27%
Federal Grants.....	\$286,324	24%
Corporate & Foundation Grants.....	\$258,736	21%
Donations & Fundraising.....	\$208,160	17%
City Funding.....	\$70,142	6%
Employment Grants .....	\$52,753	4%



Program-related Salaries.....	\$648,192	55%
Admin, Finance & Governance.....	\$225,510	19%
Provincial Project.....	\$208,871	15%
Programs & Volunteers .....	\$81,167	7%
Strategic Planning .....	\$38,750	3%

## Our Funders



Women and Gender Equality Canada

Femmes et Égalité des genres Canada



Ontario  
Ministry of Health  
Ministry of Long-Term Care



**Desjardins**

FUNDED BY  
**CANADA SERVICE CORPS** | **Canada**



# Our Staff

Our confidentiality policies don't allow us to list all of our wonderful volunteers publicly, but we want to acknowledge the dedication and commitment of our Peer Support HelpLine volunteers, Youth Ambassadors, YouthOrganize volunteers, and committee volunteers.

**The work we do would not be possible without your incredible individual and collective efforts. Thank you!**

## Staff Team 2022-2023

### **Anika Tabovaradan**

Coordinator, Resources & Referrals  
Toronto

### **Caleb Wesley**

Coordinator, Online Learning  
Toronto

### **Cameo Ferguson**

Coordinator, YouthOrganize  
Thunder Bay

### **Charlie Dazé**

Coordinator, Podcasts & Digital Media  
Ottawa

### **Dean Bere**

Coordinator, Volunteer Engagement  
Toronto

### **Destiny Pitters**

Coordinator, Provincial Youth  
Ambassador Project  
Hamilton

### **Gabriel Bacani**

Manager, Youth Leadership Programs  
Toronto

### **Hayley Moody**

Manager, Provincial Engagement  
Owen Sound

### **Katrina Moffit-Pleasance**

Coordinator, Outreach & Engagement  
North Bay

### **Maher Sinno**

Communication Specialist  
Toronto

### **Minna Frederick**

Manager, Peer Support  
Toronto

### **Nur Ali**

Coordinator, Peer Support  
Ottawa

### **Philip Wong**

Interim Executive Director  
Toronto

### **Rabia Choudhary**

Coordinator, YouthOrganize  
Mississauga

### **Ren Lee**

Administrative Assistant  
Toronto

### **Saadia Khan**

Communications Specialist  
Mississauga

### **Shivanie Mahabir**

Operations Manager  
Brampton

### **Sierra Savedra**

Training Specialist  
Toronto

### **Taashi Gupta**

Executive Director (on leave)  
Mississauga

### **Tyler Chartrand**

Finance Manager  
Toronto

### **Vale Warren**

Operations Coordinator  
Toronto

## Past Staff

Alin Condescu  
Cianán Meiklejohn  
Madden Barberian  
Mira Rossen

## Board of Directors

### **Ben Kent**

### **David Yang**

Co-chair

### **Jerico Espinas**

### **Juan Luis Garrido**

Co-chair

### **Natalie Elisha**

### **Nathan Gibson**

### **Rae Goff**

### **Tamara Sylvester**

### **Vincent So**

### **Karel Peters**

### **Cherise Titus**

Treasurer

## Outbound Board Members

Muhammad Ahsan  
Myriad Augustine  
Cheyenne Diaz  
Yara Kodersah  
Sylvan Tang



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